simplifying IT
for over 25 years

Information Technology Solutions

Managed Network Services (Lite)

COVERSE's Managed Network Services (Lite) is specifically designed to provide every client with a cost effective and affordable alternative to hiring a full or part time IT person to monitor their network resources. Many companies today can not afford the high price tag of employing an IT professional just to sit around and monitor the condition of their network.

Unfortunately 80% of all network outages, even partial outages could have been avoided had someone taken proactive measures to resolve minor problems "before" they became major ones! However, to do so requires that someone with professional IT knowledge and experience is involved with this process.

COVERSE believes we have the solution..."Managed Network Services (Lite)". A cost effective service that every business can afford. Call us today for details.

Monitoring & Alert Services

Proactive Surveillance of your network infrastructure tailored to meet your needs!

COVERSE can monitor your network devices 24 x 7 x 365 and notifies you of potential issues before they can impact your business. (See how it's implemented)

Benefits

Identify and isolate potential issues before they become business impacting

Receive alerts (automatically triggered) via email or pager if performance thresholds are violated

Monthly reports available providing valuable insight into network performance and potential areas of concern

Automated Alerts

For each device, thresholds are established across all performance statistics

If a device goes off-line or crosses a specific performance threshold an alert is automatically triggered

Alerts are then routed to the on call COVERSE engineer via PDA notification

SMALL BUSINESS

COVERSE specializes in supporting smaller businesses. We offer a full range of IT services and solutions tailored to your needs and budget!

TURNKEY SOLUTIONS

COVERSE offers a one-stop-shop approach to our clients. From data cabling installation to computer and network support!

LAW FIRM SERVICES

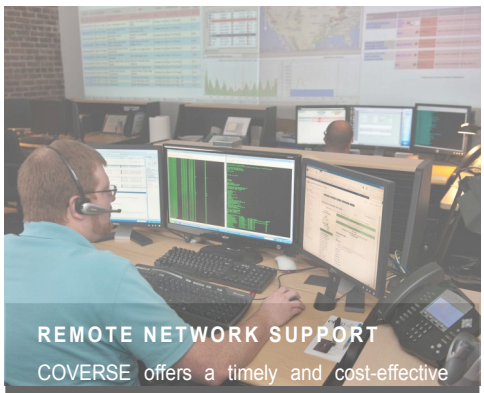
COVERSE has over 20 years working with law firms, and we offer a wide variety of solutions and services tailored to the needs of the legal community.

We also offer consulting and support services to clients with Time Matters, Timeslips, Billing Matters, ProLaw, Quickbooks and more!

For more information on any of our products or services please visit us at www.coverse.us or call our offices at:

Gresham, Oregon Office
503.912.0049 ph

Vancouver, WA Office
503.912.0049 ph



REMOTE NETWORK SUPPORT

COVERSE offers a timely and cost-effective alternative. We can administer and troubleshoot customer networks without leaving our facilities. We can log on to a network and resolve many common problems such as printer errors and user authorization issues, quickly and easily. We can also answer user questions through e-mail or telephone.

ON SITE SUPPORT SERVICES

If a major problem does occur requiring an onsite visit, we offer complete technical support, up to implementing a new technology infrastructure, utilizing seasoned IT professionals for a single point of contact and accountability on technology issues.

COVERSE
BUSINESS SERVICES, LLC